

# Request for metering data.



Use this form to request Momentum Energy provide the metering data it holds for the sites listed in this form to you and/or a Customer Authorised Representative.

## Your details

Only the account holder can request metering data for a residential account, or an account in the name of a sole trader, a partner, or a trustee who is not a corporate trustee. Requests for metering data for an account in the name of a company may be made by an authorised contact for the account, or by a senior manager of the company.

Full name:

Date of birth:

(Not needed if you're completing on behalf of a company)

Phone:

Email:

Postal address:

Suburb:

State:

Postcode:

## Business details (if applicable)

If requesting for a company, the person named above warrants that they have authority to sign for and on behalf of the company.

Company name:

Trading as (if applicable):

ACN:

ABN:

Signatory's position:

## Metering data required

We'll provide metering data for the period from two years prior to the date of this request (or less, if we've not been your retailer for all of that period) up to the date of this request.

### Level of data:

detailed metering data via email (in .csv format)

summary metering data via post

### Send data to:

myself (as listed on this form)

my Customer Authorised Representative e.g. energy broker (provide details below)

both

### Customer Authorised Representative (if applicable):

Full name:

Company name (if applicable):

Position (if applicable):

ABN (if applicable):

Phone:

Email:

Postal address:

Suburb:

State:

Postcode:

## Site details

NMI (this can be found on your bill)

Momentum account number

- 1.
- 2.
- 3.
- 4.
- 5.

More sites attached (If you need metering data for more sites, check this box and attach details of the additional sites.)

## Declaration:

By submitting this request, I agree:

1. Momentum Energy may collect personal information about me, and my Customer Authorised Representative (if applicable), to fulfil this request for metering data, and can't complete this request without this information. Momentum Energy will handle this personal information in accordance with their privacy policy (available at [momentum.com.au/privacy-policy](https://momentum.com.au/privacy-policy)), which also explains how to access and correct personal information and make a complaint about a breach of the Australian Privacy Principles.
2. If I have so requested above:
  - a. I authorise Momentum Energy to disclose the metering data it holds to my Customer Authorised Representative and agree that from the time of such disclosure the Customer Authorised Representative becomes responsible for handling that metering data, including in accordance with any obligations they may have under the Privacy Act 1988 (Cth); and
  - b. I warrant that I have the Customer Authorised Representative's permission to disclose their contact information to Momentum Energy for the purposes of this request, and that I've notified them of Momentum Energy's collection statement, above.
3. Momentum Energy will use reasonable endeavours to provide the metering data within ten business days (or such other period as may be specified by any applicable law or regulation) of receiving my satisfactorily completed request.
4. Where permitted under any applicable law or regulation, Momentum Energy may charge a reasonable fee for my request for metering data. They'll advise me of any applicable fee prior to actioning my request, unless details of it are already set out in my contract with Momentum. I release Momentum Energy and its related entities from all liability, and indemnify them against all loss, arising directly or indirectly from or in connection with providing my meter data to the Customer Authorised Representative.
5. I am the account holder or, if a company account, the authorised contact or senior manager (and I consent for this metering data to be provided).

Name:

Signature:

Date:

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## How to return this form

Please complete all relevant details and return both pages of this form to us by email, fax or post:

**Email:** [info@momentum.com.au](mailto:info@momentum.com.au) **Fax:** (03) 9620 1228

**Post:** Momentum Energy, PO Box 353 Flinders Lane VIC 8009

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